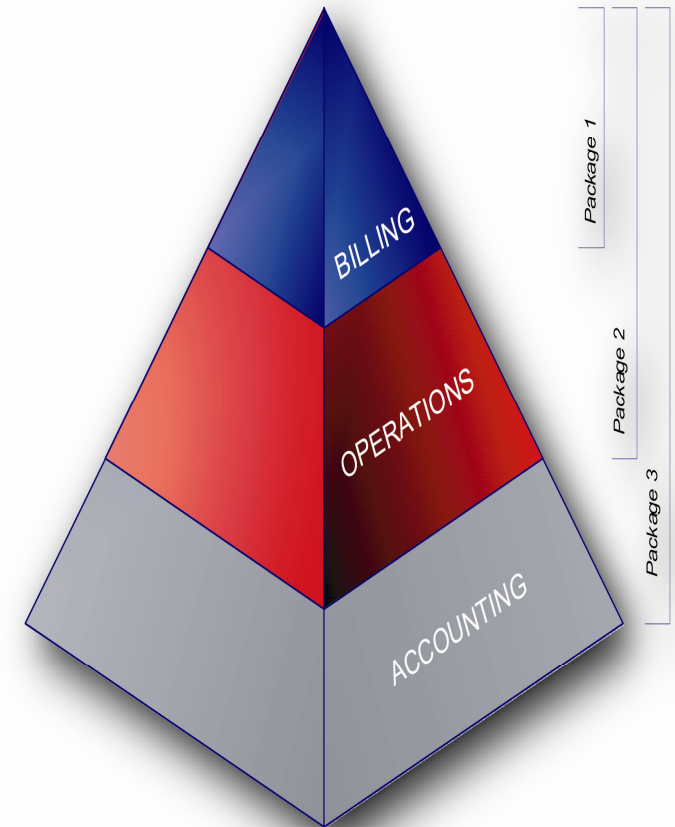


Overview

vCom Solutions focuses on helping businesses reduce their communication costs, while simplifying the management of those services. Our goal is to become an extension of your business by handling all of your communication needs.

vManager service offerings include the following services:

M O D U L E S	Package 1	Package 2	Package 3
B I L L I N G			
Invoice Module	✓	✓	✓
O P E R A T I O N S			
Spend Report Module		✓	✓
Document & Contract Library		✓	✓
Inventory Management Module		✓	✓
Trouble Reporting & Management Module		✓	✓
Order Reporting & Management Module		✓	✓
A C C O U N T I N G			
GL Coding			✓
A/P Posting			✓

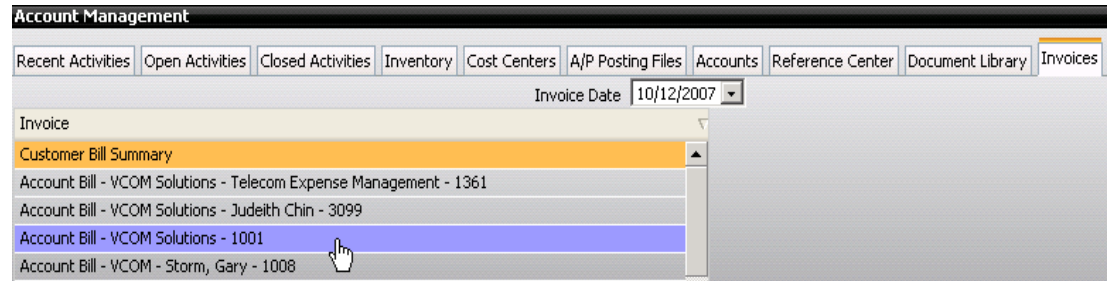


OVERVIEW OF vMANAGER SERVICES

vManager offers customers a powerful web-based portal and a central repository of information to manage their telecom spend and services. Unlike typical carrier e-bills, this is a central portal of all their carrier services, as well as a platform for managing telecom spend.

Invoice Module:

The Invoice Module provides vCom customers access to an electronic and printable copy of their invoices, by account, in addition to a Bill Summary at the corporate level. Invoice copies are stored in PDF format, and are available historically up to 12 months.



Spend Report Module:

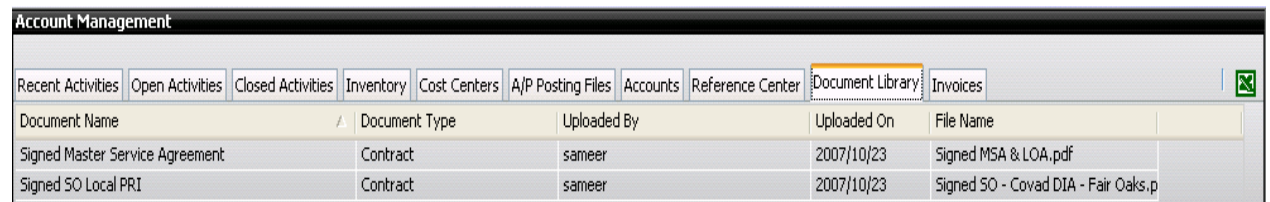


Spend Trend Analysis by Product / Location / Cost Center:

In addition to access to invoices, the vManager portal includes interactive graphs and charts that show monthly spend analysis, including spend trend, spend by product, spend by location, and usage analysis, to list a few.

Document Library:

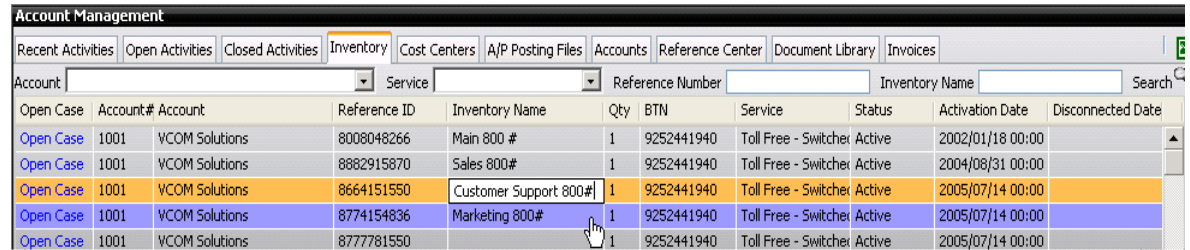
The vManager portal provides a central repository of shared documents, like contracts, service orders, LOA, etc, enabling both customers and vCom personnel direct access to information



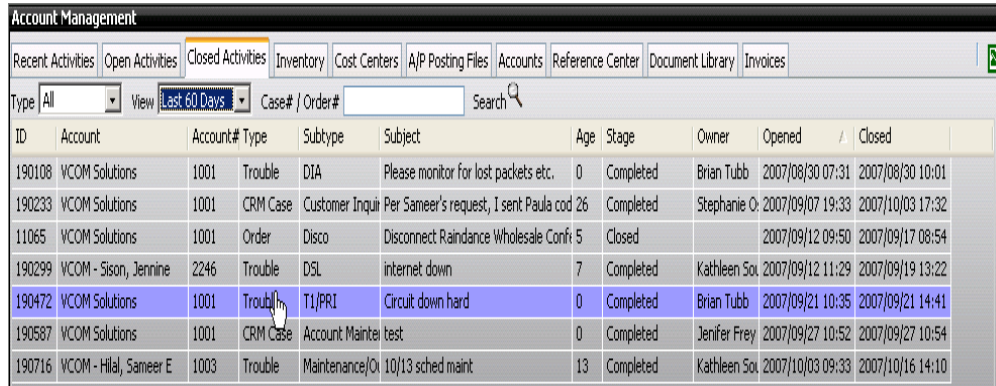
Document Name	Document Type	Uploaded By	Uploaded On	File Name
Signed Master Service Agreement	Contract	sameer	2007/10/23	Signed MSA & LOA.pdf
Signed SO Local PRI	Contract	sameer	2007/10/23	Signed SO - Covad DIA - Fair Oaks.p

Inventory Management Module:

The vManager portal enables customers to view both their active and inactive inventory, by product, or by site, along with features and attributes (ex. Local ISDN PRI, NI-2, ESF/B8ZS, etc.), and related inventory (ex: DIDs on circuits). Customers can label their inventory in a manner meaningful to their business (ex: SF Internet Circuit, Accounting fax, etc.).



Open Case	Account#	Account	Reference ID	Inventory Name	Qty	BTN	Service	Status	Activation Date	Disconnected Date
Open Case	1001	VCOM Solutions	8008048266	Main 800 #	1	9252441940	Toll Free - Switcher	Active	2002/01/18 00:00	
Open Case	1001	VCOM Solutions	8882915870	Sales 800#	1	9252441940	Toll Free - Switcher	Active	2004/08/31 00:00	
Open Case	1001	VCOM Solutions	8664151550	Customer Support 800#	1	9252441940	Toll Free - Switcher	Active	2005/07/14 00:00	
Open Case	1001	VCOM Solutions	8774154836	Marketing 800#	1	9252441940	Toll Free - Switcher	Active	2005/07/14 00:00	
Open Case	1001	VCOM Solutions	8777781550		1	9252441940	Toll Free - Switcher	Active	2005/07/14 00:00	



ID	Account	Account#	Type	Subtype	Subject	Age	Stage	Owner	Opened	Closed
190108	VCOM Solutions	1001	Trouble	DIA	Please monitor for lost packets etc.	0	Completed	Brian Tubb	2007/08/30 07:31	2007/08/30 10:01
190233	VCOM Solutions	1001	CRM Case	Customer Inqui	Per Sameer's request, I sent Paula cod 26		Completed	Stephanie O	2007/09/07 19:33	2007/10/03 17:32
11065	VCOM Solutions	1001	Order	Disco	Disconnect Raindance Wholesale Conf	5	Closed		2007/09/12 09:50	2007/09/17 08:54
190299	VCOM - Sison, Jennine	2246	Trouble	DSL	internet down	7	Completed	Kathleen Sou	2007/09/12 11:29	2007/09/19 13:22
190472	VCOM Solutions	1001	Trouble	T1/PRI	Circuit down hard	0	Completed	Brian Tubb	2007/09/21 10:35	2007/09/21 14:41
190587	VCOM Solutions	1001	CRM Case	Account Mainte	test	0	Completed	Jenifer Frey	2007/09/27 10:52	2007/09/27 10:54
190716	VCOM - Hilal, Sameer E	1003	Trouble	Maintenance/O	10/13 sched maint	13	Completed	Kathleen Sou	2007/10/03 09:33	2007/10/16 14:10

Trouble Reporting & Management Module:

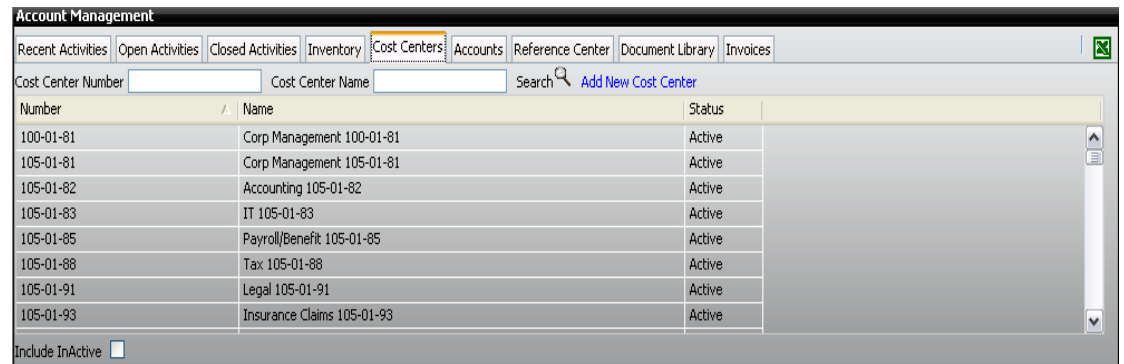
The vManager Trouble Management Module allows customers to open and manage trouble tickets directly against their inventory. Notes entered by the Customer Support Team are updated in the system automatically and made viewable by the client. Customers can reference historical trouble tickets and review ticket notes.

Order Reporting & Management Module:

The vManager Order Management Module enables customers to gain visibility into orders and order status, timelines, team assignment, inventory detail, and notes. Further, the system provides a central repository of information for all documents and contacts associated with each order that can be referenced even after an order has been closed.

Automated General Ledger Coding & AP Posting:

As part of vCom's effort to reduce a customer's telecom spend and create further efficiencies in managing telecom invoices, vCom's IT Team will work with a client's Accounts Payables administrator or software manufacturer, to provide an AP Posting file that can be used to upload the vCom invoice into the AP system, eliminating the need for manual coding of invoices. This is particularly valuable for multi-site or multi-partnership clients who typically expend a significant amount of time coding and manually loading invoices, a process that is made seamless and simple through vCom's vManager Advanced Services.



Number	Name	Status
100-01-81	Corp Management 100-01-81	Active
105-01-81	Corp Management 105-01-81	Active
105-01-82	Accounting 105-01-82	Active
105-01-83	IT 105-01-83	Active
105-01-85	Payroll/Benefit 105-01-85	Active
105-01-88	Tax 105-01-88	Active
105-01-91	Legal 105-01-91	Active
105-01-93	Insurance Claims 105-01-93	Active